

## **DEPARTMENT OF MEDICAL ASSISTANCE SERVICES EMPLOYMENT OPPORTUNITY**

This Agency is charged with ensuring proper **MEDICAID** services to qualified recipients. Please visit our website and the Commonwealth of Virginia's website referenced below for additional information and qualifications.

### **INTEGRATED CARE QUALITY MONITORING SPECIALIST**

Role Title: Program Administration Specialist II

Position #01066

Pay Band 5, Level II Hiring Range: \$42,614 - \$72,000

**Closing Date: December 5, 2016**

DMAS seeks experienced professional to support Integrated Care Division programs with a high level of expertise and knowledge of quality measurement and improvement techniques. This position manages and monitors the quality components of the Commonwealth Coordinated Care (CCC) program and coming Commonwealth Coordinated Care Plus (CCC Plus) program including work with an External Quality Review Organization (EQRO). The incumbent also develops quality strategy, quality work plan, reporting requirement manuals, measures specifications, produces reports, and gathers information to support Agency and Division objectives. Qualified applicants must have considerable knowledge of health care programs, health care program integrity, health care quality management and improvement, such as quality measure (i.e., HEDIS, LTSS, satisfaction surveys, Medicare requirements), contractual agreements, and contract quality monitoring. Requires proven ability to evaluate, make decisions, implement and monitor corrective actions, and report outcomes using industry standards. Must be able to interpret/assess the impact of policy changes. Must have demonstrated ability to evaluate program and alternative approaches such as pay for performance programs. Requires demonstrated ability to interact effectively in a team environment both within and outside the Agency and proven ability to lead large scale multi-agency/organization quality improvement projects. Must be proficient with project management, business intelligence, spreadsheet, and word processing software packages. Previous managed care health plan experience preferred. Degree from an accredited college or university with a major coursework in public health, health care or business administration or related field preferred. Post-graduate education in public health, health care administration or business or equivalent work experience a plus.

### **ONLINE STATE APPLICATION REQUIRED**

Resumes will not substitute for state applications. DMAS will only accept online applications submitted through the RMS **by 11:59 p.m.** on the referenced closing date. Faxed, emailed, or hand delivered applications or resumes will not be accepted and resumes will not substitute for a complete state application. Applications must include complete work history, including periods of unemployment if applicable. Consideration for an interview is based solely on the information within the application.

Receptionist: 804-786-5408, TDD 800-343-0634

**Web Sites for Vacancy Listings**

RMS: <https://virginiajobs.peopleadmin.com/>

DMAS: [http://www.dmas.virginia.gov/Content\\_pgs/ab-emp.aspx](http://www.dmas.virginia.gov/Content_pgs/ab-emp.aspx)

**Applicants who require accommodation to apply for Agency openings should contact the DMAS receptionist for assistance.**

**EEO/AA/ADA**